

THE UNIVERSITY OF TORONTO

WELCOME TO UPS!



Through the support of Ontario Education Collaborative Marketplace (OECM) and as a partner in Ontario's publicly funded education sector, UPS Canada welcomes you to our Preferred Courier Program. We are committed to providing the University of Toronto with a seamless transition from your current carrier to UPS, and understand the importance of a trouble free startup. Our portfolio of services will provide your internal and external customers with enhanced levels of performance. This combined with our commitment to meet your unique needs, will make the transition to UPS a complete success.

UPS has been chosen as the preferred courier vendor by OECM and an approved supplier by the University of Toronto for all necessary courier shipments whether internationally or within Canada. Over the past 8 years UPS has seen tremendous growth in the education section in the province of Ontario as more and more Universities and Colleges have looked to UPS for value added solutions and transportation excellence. As the world's largest transportation company UPS is excited to work with the University of Toronto to enhance your shipping experience.

Preferred UPS Services Overview

Shipping to the U.S.

- UPS Express and UPS Express Saver
 - Guaranteed overnight delivery to the U.S. by 10:30 AM or end of day
- UPS Standard
 - Guaranteed ground service to the U.S. by the scheduled date of delivery

Shipping Worldwide

- UPS Worldwide Express and UPS Worldwide Express Saver
 - Guaranteed 2 day service to most major worldwide cities
- UPS Worldwide Expedited
 - 2 – 5 day service around the world

Intra-Canada

- UPS Express™ Early [Next business day delivery by 9:00 a.m. to metropolitan areas]
 - Ideal when your shipment must be there for the start of the business day
 - Priority handling every step of the way for added peace of mind
- UPS Express Saver [Next business day delivery by 3:00 p.m. to metropolitan areas]
 - If guaranteed delivery by 3:00 p.m. is soon enough, UPS Express Saver is an economical choice. It offers you all the advantages of express overnight service, with service to most metropolitan areas by 3:00 p.m. Saturday Delivery by 5:00 p.m. is also available

- UPS Standard [Scheduled day]
 - Guaranteed by the end of day on the scheduled day of delivery. The most cost effective method for sending routine shipments.

No Cost Shipping Supplies

UPS provides an extensive selection of shipping supplies free of charge when utilizing one of the many Express or Air services. There are also other shipping supplies available when utilizing our ground shipping option. The following packaging supplies are provided free of charge and can be order through www.ups.com or UPS Customer Service Center at 1-800-PICK-UPS



UPS Express Envelope: Strong envelope for documents up to legal size.

Item Size

15" x 9.6" (38cm x 24cm)



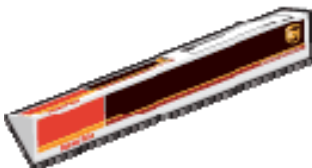
UPS Express Pak: For flat, non-breakable articles including heavier document shipments. Charges are based on weight and zone. Export documentation is required

Item Size: 16" x 12.75" (41cm x 32cm)



UPS Express Box: The UPS Express Box is suited for a wide range of items, including computer printouts and electronic parts. Charges are based on the weight and zone.

Item Size: 17.5" x 12.5" x 3" (44cm x 31.5cm x 7.5cm)



UPS Express Tube: Triangular shipping tube to protect larger documents such as blueprints, charts, maps, drawings, or posters that should be rolled rather than folded. Shipping charges based on actual weight and zone.

Item Size: 38" x 6" x 6" x 6" (96.5 cm x 15 cm x 15 cm x 15 cm)

UPS takes the shipping experience to another level.....

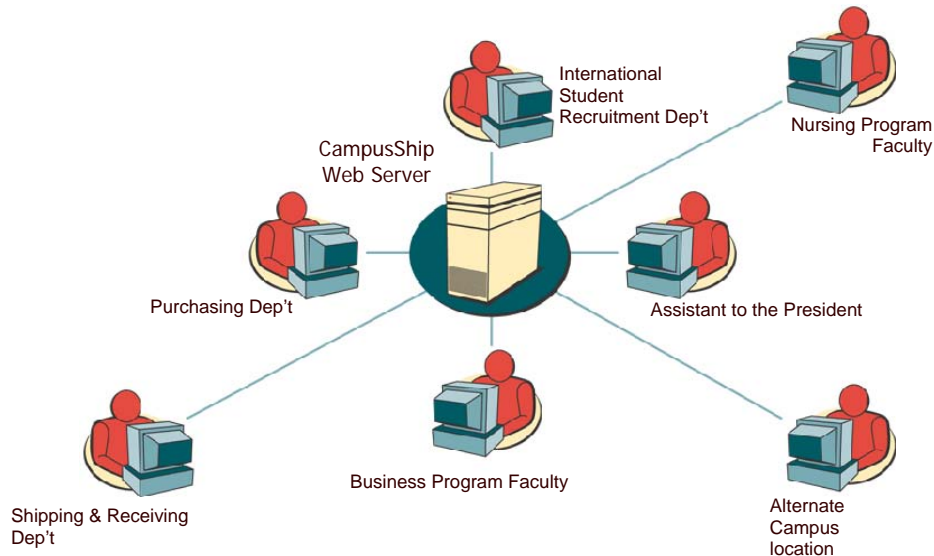
UPS invests more in technology than any other transportation provider and as such as the right shipping and visibility solution to support the University of Toronto. Full visibility of your shipment is available from time of pick-up to delivery through the industry leading QuantumView tools including email notifications on when it was shipped, if there was a problem or when it is delivered. Additionally UPS has developed shipping platforms designed exclusively for Universities & Colleges. UPS CampusShip® is a web-based shipping system designed for the complexities of a University or College.

UPS CampusShip®

Protect Your Bottom Line

UPS CampusShip®, a Web-based, UPS-hosted shipping system, is designed to meet your needs. Using an Internet connection, employees can ship their own packages and letters from any desktop, while management maintains overall control of shipping activities.

A designated Company Administrator will be able to customize CampusShip to match your unique business needs. For example, you can easily rename reference fields to match internal processes or select administrative features that help reduce costs, improve productivity, and provide better customer service. CampusShip also allows administrators to query, sort, and export shipment records.



Features

- Ship and track from any computer with Web access
- Quick to implement (no installation or software maintenance)
- Centrally control UPS service levels Restricting access to non-desired/approved services
- Customize reference fields and reporting features, such as department codes, restaurant numbers and reference numbers
- Query, sort, and export shipping histories and costs
- Share common address information across the institution or school board
- Notify recipients of a shipment's status by e-mail
- Manage multiple users (no limits) across multiple locations of your institution or school board
 - Manage who has access to system
 - Manage what services are accessible to each user

Benefits

- Allows simultaneous shipper autonomy and managerial cost-control
- Closes the billing gap through fast, proper cost allocation to departments and receivers
- Reduces costly user errors, thanks to efficient global and personal address books

- Provides access to shipping history to better understand and control shipping habits
- Requires no installation or costly software maintenance since it is a UPS hosted shipping solution
- Minimal user training

Pricing

All information that pertains to pricing, zoning and other charges that may apply is available through contacting the UPS contact info below.

Summary

UPS is very excited for the opportunity to work with the University of Toronto and provide "best in class" industry service and support. The success of the UPS portfolio and solutions can best be found in the relationships that have been formed with the many Universities and Colleges that have made the change to UPS over the past 8 years. These institutions are receiving unmatched customer service support and solutions that have enabled a strong and long serving business partnership. For further details please contact the following:

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